



NBN Application

Customer Details

Name: _____

Address: _____

Town: _____ Postcode: _____

Telephone: _____ Mobile: _____

Email: _____

Number for NBN Service to be install on: _____ Date of Birth: _____

Drivers Licence Number or other ID number: _____ Please attach a copy of current Drivers Licence / Other ID with this form*

*We need to verify Name and Address for regulatory requirements

Select Plan

Speed:	Data Allowance:	
12/1 Mbps	<input type="checkbox"/> 100 GB - \$59.00 <input type="checkbox"/> 1000 GB - \$89.00	If you go over the data allowance, you will be shaped to 256k until the new month
25/5 Mbps	<input type="checkbox"/> 200 GB - \$79.00 <input type="checkbox"/> 1000 GB - \$99.00	
25/10 Mbps	<input type="checkbox"/> 400 GB - \$89.00 <input type="checkbox"/> 1000 GB - \$110.00	
50/20 Mbps	<input type="checkbox"/> 400 GB - \$99.00 <input type="checkbox"/> 1000 GB - \$145.00	

Select Installation Type

<input type="checkbox"/> Self Installation - \$80.00 NBN will send a modem to your premises. You will need to connect it to NBN and then connect computers and phones to modem.	<input type="checkbox"/> Mid Coast I.T. Installation - \$80.00 plus Time and Materials Our technicians premises and connect all computers and phones to modem. Cabling work can be performed upon prior request.
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Service Class 11 Installation - New NBN Line / Additional Service - \$350.00

Minimum Contract Period is for 12 months. Early termination fees apply once your service has been activated. These plans are not available to ISP's or for resale to third parties. We reserve the right to cancel accounts for any party violating this clause

Phone Rental/Calls

We are able to supply phone services to NBN customers, with no set up fees and no monthly rental. Please fill out the information below if you want Mid North Coast Internet to become your phone provider.

Create a new phone number

Port existing number to Mid North Coast Internet (please fill out below)

Phone Number to port: _____ Current Provider: _____

Date of Birth: _____ Account Number: _____



I understand that by porting my existing number to Mid North Coast Internet that I will be charged at the rates set out below.
 Phone calls made over the NBN service are priced at:

Location	Price
Local Numbers	\$0.12c per call
Long Distance Numbers	\$0.07c per minute
1800 Numbers	Free
1300 and 13 Numbers	\$0.28c per call
Calls to Mobiles	\$0.25c per minute
International Numbers	From \$0.03 per minute
Calling Number display	\$6.00 per month
Voicemail	\$6.00 per month

Charges

Connection / Installation Fee	\$80.00
Early Termination Charge- One off fee if disconnecting within the 12 month contract	\$150.00
Change of service speed	\$25.00
Change of data allowance	Free
Fee for an incorrect call-out	Charged on time and materials
Fee when and End User directly calls Telstra Fault Desk for assistance	\$80.00

Additional Notes

Please Note: A installation fee is payable once this application form has been accepted by Mid North Coast Internet

Please Note: Payment is one month in advance and other fees must be paid 30 days of invoice date.

I confirm that I have read and agreed to the Terms and Conditions found at the Mid North Coast Internet Website (www.midcoast.com.au), which are part of the Mid North Coast Internet agreement. I understand that I am liable for all charges incurred on my account and I will be sent an invoice which must be paid within 30 days of the invoice date.

I confirm that I am over 18 years of age. I acknowledge that the material accessible via the Mid North Coast Internet service is varied and that Mid North Coast Internet is not in any way responsible for the nature and content of that material.

I confirm that the actual speeds of my service will vary depending on your line conditions. Please Note that this service is not available to all areas.

Signature: _____ Date: _____

Pay by: Cheque Cash EFT
 Mastercard * Visa *

* - a 1.5% surcharge applies to Credit Cards

Name on Card: _____ Expiry Date: ___ / ___
 Card Number:

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 Amount:\$ ___ . ___

Office Use Only:	Connected	Date: _____	Initials: _____
	Transaction	_____	Initials: _____
	Other	_____	Initials: _____