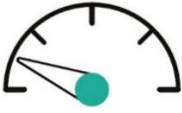

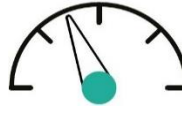









Key Facts Sheet: NBN Services

SPEED			
A  NBN 12/1¹ 11 Mbps Download ² 1 Mbps Upload ²	B  NBN 25/5¹ 23 Mbps Download ² 4 Mbps Upload ²	C  NBN 25/10¹ 23 Mbps Download ² 8 Mbps Upload ²	D  NBN 50/20¹ 46 Mbps Download ² 17 Mbps Upload ²
¹ This indicates the maximum possible speed (Mbps) you can receive off-peak ² This is this the typical download speed you can expect during busy periods (7pm-11pm).		If your line cannot provide the correct speed of your plan, we can either raise a trouble ticket with nbn co or move the service to a lower speed plan.	

PRICE			
\$59/month 100GB Data	\$79/month 200GB Data	\$89/month 400GB Data	\$99/month 400GB Data
\$89/month 1000GB Data	\$99/month 1000GB Data	\$110/month 1000GB Data	\$145/month 1000GB Data

USE			
1 – 2 people at the same time 	2 – 3 People at the same time 	3 – 4 People at the same time 	5 – 6 People at the same time 
✓ Email + Browsing × Online Gaming × HD Video Streaming	✓ Email + Browsing ✓ Online Gaming ✓ HD Video Streaming	✓ Email + Browsing ✓ Online Gaming ✓ HD Video Streaming	✓ Email + Browsing ✓ Online Gaming ✓ HD Video Streaming

NOTES	
Technical Limitations NBN Service will not work during power failures unless connected to a Battery Backup Power Supply. A unit can be purchased from us if required. Please call us on 02 6584 0900 for further information. Your speed or performance may be reduced by other factors such as your distance from the NBN node (FTTN), quality of copper line (FTTN) and the in-home setup. Talk to one of our staff members about how to improve your internet performance.	Medical Alarms / Security Before switching to the nbn, you should find out if any medical or security alarm services you want to use are compatible. If these services are not compatible with an nbn service, you should identify what alternatives are available. You can do this by contacting your provider of your medical or security alarm service.